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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Mohamed Ebrahim | |  |  | | --- | --- | | BLDG 1087, R1347,213 Muharraq |  | | +973 33304070 / +973 39770993 |  | | Donez20@gmail.com |  | | Bahraini  Married  Valid driving license | Employee BadgeCar | |  |  | |

|  |  |
| --- | --- |
|  | Objective |

Customer Service, Sales & Marketing with more than 15 years’ experience, with hands-on experience in creativity and designing via Illustrator and Adobe Photoshop is seeking challenging role in field of my experience, where I will contribute and grow.

|  |  |
| --- | --- |
|  | Certificates |

## February 2014: UNIDO Program. Enterprise Development & Investment Promotion

## January 2005: Crew Chief and training swing

## August 2003: Sales Assistant and customer service Course. (McDonalds)

## 2001: Secondary Trading Certificate

# recognition

## 6 Times Crew of the Month:

## In May 2002 - July2003 - Junuary2004 - October 2004 - December 2004 - February 2005.

## 4 Times Best in Service:

## In August 2002 - April 2003 - August2003 - April 2004

|  |  |
| --- | --- |
|  | Experience |

## Maskati BROS & Co. BSC | Production Supervisor

### February 2018 up to date

Leading the production team, machine production planning, check and control the product quality, prepare production documentation, shop floor discipline.

## Bahrain Coupon| Customer Service

### February 2015 / February 2018

Answering the company phones and greeting customers, Meeting clients for offering and promoting advertising services to them.

## Lad Hair Clinic| Marketing In-Charge

### march 2013 / February 2015

### Manage and coordinate all marketing, advertising and promotional staff and activities , monitor, review and report on all marketing activity and results , determine and manage the marketing budget , create marketing presentations.

## Daleel Al Manama Classified | Sales Executive

### October 2011 / March 2013

### Searching and meeting clients to sell newspaper services. Identify business opportunities and target markets, dealing with customer enquiries face to face, over the phone or via email. Identify each potential customer’s needs, Formulate business proposals according to customers’ business needs, Prepare sales reports by analyzing and summarizing information.

## Media Brand Advertising & Promotion | Graphic Designer

### august 2008 / october 2011

## Meeting clients or account managers to discuss the business objectives and requirements of the job, thinking creatively to produce new ideas and concepts and developing interactive design , working as part of a team with printers, copywriters, photographers, stylists, illustrators, other designers, account executives, web developers and marketing specialists.

## Cineco (Bahrain Cinema Company | Customer Service & Ticket Seller

### may 2005 / august 2008

### Selling movies tickets using special screen system. Answering customer’s questions and giving more information about the movies. Collects payments by accepting cash, or using ATM cards Machine. Balances cash drawer by counting cash at beginning and end of work shift.

## McDonald's Restaurants | Crew Chief

### may 2001 / May 2005

### As Crew Chief, I was responsible to define and demonstrate all the roles and responsibilities of a Crew Trainer and have been a Crew Trainer for a minimum of three months. Responsible to meet the store’s needs and with ability to manage the three key areas of the restaurant which include, Front Counter Service, Drive-Thru and Production.

|  |  |
| --- | --- |
|  | technical skills |

* Computer skills: MS Word, Excel, PowerPoint, Project Management.
* Illustrator
* Adobe Photoshop
* Website development
* Computer repairing

|  |  |
| --- | --- |
| Earth Globe Europe-Africa | Language |

* Arabic Native
* English Excellent

|  |  |
| --- | --- |
|  | Soft Skills |

|  |  |
| --- | --- |
| * Excellent in communication * Excellent in computer applications * Ability to work under pressure * Time management skills |  |
| * Hard working and achieve goals * Fast learner and ability to learn new things   Chat  **REFERENCES**  Available upon request |